

Claims

1. A method comprising:

a web site receiving a request from a first user with browser;

the web site processing the request with information related to the first user to create

5 dynamic content;

capturing the page with dynamic content;

copying the page with dynamic content into a copy server without changing any  
addresses in the page so that the copy server has a copied page;

providing to the user the address for the copied page so that the first user can obtain the  
10 copied page from the copy server by using the address; and

causing a second user to access the copied page from the copy server so that the first and  
the second users can view versions of the same copied page.

2. The method of claim 1, wherein the versions of the copied page obtained by the  
15 first and second users are identical.

3. The method of claim 1, further comprising filtering the copied page to cause a  
different version of the copied page to be provided to different users.

20 4. The method of claim 3, wherein the filtering suppresses a portion of one of the  
user view and the agent view.

5. The method of claim 1, wherein the versions of the copied page are captured and  
stored in the copy server with a plug-in adapter to an application server.

25 6. The method of claim 1, wherein the versions of the copied page are captured and  
stored in the copy server with a plug-in adapter to a web server.

7. The method of claim 1, wherein the versions of the copied page are captured and  
30 stored in the copy server with custom code in an application.

8. The method of claim 1, wherein the first user is redirected to have direct access to the copy server without passing through other web servers to obtain the copied page.

9. The method of claim 2, wherein the first user is redirected to have direct access to the copy server without passing through other web servers to obtain the copied page.

10. The method of claim 3, wherein the first user is redirected to have direct access to the copy server without passing through other web servers to obtain the copied page.

11. The method of claim 1, wherein the first user is redirected to the copied page through an application server.

12. The method of claim 2, wherein the first user is redirected to the copied page through an application server.

13. The method of claim 3, wherein the first user is redirected to the copied page through an application server.

14. The method of claim 1, wherein, in response to first submission of information relating to the copied page by a first user, the web site prevents a second submission of information relating to that copied page by another user.

15. The method of claim 2, wherein, in response to first submission of information relating to the copied page by a first user, the web site prevents a second submission of information relating to that copied page by another user.

16. The method of claim 3, wherein, in response to first submission of information relating to the copied page by a first user, the web site prevents a second submission of information relating to that copied page by another user.

17. A web site system comprising:

a web server accessible to users with browsers for causing the web site to generate dynamic content as a page;

5 a copy server for storing and serving copies of the page of dynamic content;

the web server having an adapter for capturing the copied page, redirecting and synchronizing access to the copied page;

a collaboration server for communicating with the first and second users to coordinate the first and second users to view the copied page together; and

10 a filter for modifying the copied page so that first and second different versions of the dynamic content are provided to the first and second users, respectively.

18. The system of claim 17, wherein the application server has an adapter for capturing the copied page, redirecting and synchronizing access to the copied page.

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19. The system of claim 17, wherein the application server has custom code for capturing the copied page, redirecting and synchronizing access to the copied page.

20. The system of claim 17, wherein the web server is an HTTP server.

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